

# REVIEWED FINANCIAL RESULTS 2018



Published 2019











## FAST FACTS

173 000+

**Customer** access points

>P3•4 BILLION
MARKET CAPITALISATION

3000+

Team members across Africa

20+

Nationalities across our people

364 000

Borrowers



Rated Ba3(stable) by Moody's



"In a world where change is exponential, evolution of one's strategy and resultant business model are essential to deliver superior returns to shareholders, whilst creating value for all stakeholders including customers, staff and regulators.

With so much unrealised potential, Letshego is now due for CHANGE."

- Smit Crouse

SMIT CROUSE Group Chief Executive

#### LETSHEGO HOLDINGS LIMITED GROUP



#### **FULL YEAR 2018 REVIEWED FINANCIAL RESULTS**

The Board of Directors of Letshego Holdings Limited ("the Group") herewith presents an extract of the reviewed condensed consolidated results for the year ended 31 December 2018.

HIGHLIGHTS

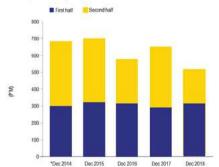




Final dividend per share

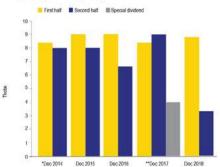
3.3t







#### Dividends per Share (Thebe)



"Special dividend of 4.1 thebe per share - proceed from the Namibia IPO



Top line performance with a PBT of P1.021 million has been anchored by our core Deduction at Source (DAS) business segment. Shareholder return included a return on equity of 12% and a final yearend dividend declared of 3.3 thebe per share arising from the Group dividend payout policy. The key drivers behind this performance are set out below:

#### **GROUP FINANCIAL HIGHLIGHTS**

- Total interest income increased by 21% to P2.7 billion from P2.3 billion prior year
- Yields on loans to customers and the cost of borrowings were generally maintained
- · Non-funded and credit-related income increased by 9% year-
- . The cost of risk was 4.1% (2017: 3.1%) reflecting a deterioration in credit quality
- The Group is strengthening its risk management and reviewing its impairment methodology
- Cost to income increased by 200 basis points to 42%
   Profit before tax was P1,021 million which is a 2% increase
- from 2017 Loans and advances (gross) grew by 17% to P9.5 billion
- Non-performing loans impairment coverage ratio increased from 70% to 115%
- Debt to equity ratio was 131%
- Return on equity was 12.2% (2017: 16.7%) and return on assets 5% (2017: 8%)
- . Earnings per share declined to 20.7 thebe (2017:29.8 thebe) per share, a decline of 31%

#### NON-FINANCIAL HIGHLIGHTS

- Disbursed in new or top up loans P4.2 billion (2017: P2.7 billon)
- Total borrowing customers 364,000 (2017: 350,000)
  Total savings customers 173,000 (2017: 154,000)
- Customer access points 315 (2017: 314)
- . Current Accounts Savings Accounts (CASA) growth of P269 million from P228 million

  • The Group employed 1.882 (2017: 1.905) full time employees
- supplemented by an additional 1,321 (2017: 1,287) commissionbased sales agents

#### BUSINESS UPDATE

The core of Letshego's business continues to be led by the Deduction at Source (DAS) business segment in its consumer lending and microfinance bank offering in Southern, Eastern and Western Africa. Markets in Southern Africa continue to be the largest contributors to the business performance, (70% of Gross Loans) with Botswana and Namibia making up 72% of total Group DAS profit. Letshego Holdings Limited acquired the remaining 25% of Letshego Bank Tanzania for a purchase consideration of approximately P15.5 million. This acquisition was done by exercising a put option embedded in the original sale and purchase agreement.

#### GROUP IS WELL CAPITALISED AND PROFITABLE

#### Effective tax rate

The unfavourable Group effective tax rate of 50% is the result of three main factors: partial write-down of the carrying value of deferred tax assets at Letshego Holdings; higher withholding tax charge on dividends from subsidiaries and tax provisions in respect to two subsidiaries. The Group effective tax rate is expected to improve in 2019.

#### Prior year adjustment - Taxation update

The Company resubmitted historical tax returns to Botswana Unified Revenue Service (BURS) in 2018 pursuant to legal advice on the appropriate treatment of foreign tax credits for its Botswana tax returns for the periods 2014 to 2016.

#### LOAN PORTFOLIO GROWTH AND QUALITY

Increase in Group cost of risk is reflective of a number of factors namely, a change in geographic and business risk and the application/implementation of IFRS 9. Asset quality in East and West Africa is weaker than in Southern Africa although margin performance is better, IFRS 9 came into effect on January 1, 2018. The impact of this new accounting standard on the Group was a 110% increase in total balance sheet impairment provisions from P402 million to P843 million, and a P192 million decline in Group retained earnings. Coverage Ratios have increased to 115% (IAS 39 FY 2017: 70%) partially as result of IFRS 9.

#### Impairment adjustments in FY 2018

Goodwill arising from the acquisition of Nigeria business (prior carrying value P43 million) has been impaired by P22million based on a reassessment of the future cashflows of that business.

#### CAPITAL STRUCTURE, FUNDING AND DIVIDEND POLICY

Ratings Agency Moody's kept Letshego Holdings Group's credit rating unchanged at Ba3 (stable) outlook. The Group remains well capitalised with a CAR of above 35% which is well above the regulatory minimum in all of its operating countries. Despite high reliance on wholesale funding, significant progress has been made in diversification of the Group's funding base away from the bank loan market through the issuance of local currency corporate bonds in Botswana, Ghana, Mozambique and Scuth Africa. The Group has also been successful in attracting new funding from specialist international investors based in the UK and Europe with a focus on micro and inclusive finance ventures. The new funding has enabled the group to better manage its debt maturity profile and liquidity

As part of the Group's inclusive finance strategy Letshego has six deposit taking licenses across its operations which will further contribute to diversification of the Group's funding over time.

Shareholders approved an extension of the share buyback programme at the Annual General Meeting of shareholders in May 2018. No shares were repurchased in the current period. There has been no change in the Group's dividend policy since the last review in 2017. The year of next review is 2019.

#### **BOARD OF DIRECTORS**

Chris Low, the Group Managing Director, stepped down from his role after five years. Smit Crouse, his replacement, was appointed Group CEO of Letshego Holdings and Executive Director on 24 September 2018.

Previously, Smit was a senior executive and special adviser to the International Finance Corporation ('IFC'), part of the World Bank Group. Prior to advising the IFC, Smit was a senior executive for seven years at Nedbank Group, managing investments across Africa. He has also been a member of the senior management team at PwC corporate finance, completed management and board director development programs at Harvard Business School, Oxford, INSEAD and Singularity University.

Smit holds LLB and LLM (international taxation) degrees from the University of Pretoria and IDP-C (International Director Certification) from INSEAD.

Robert Thornton, an Independent Non-Executive Director and Chairman of the HR Committee and Member of the Investment Committee, tendered his resignation from the Board on 2 August 2018. Robert joined the Board in 2013.

#### AUDITORS' REVIEW

The condensed consolidated annual financial statements from which the financial information set out in this announcement is derived from, has been reviewed but not audited by PricewaterhouseCoopers, the Letshego Group's external auditors. Their unqualified review report is available for inspection at the Group's registered office.

#### DIVIDEND NOTICE

Notice is hereby given that the Board has declared a final dividend of 3.3 thebe per share for the year ended 31 December 2018. In terms of the Botswana Income Tax Act (Cap 50:01) as amended, withholding tax at the rate of 7.5% or any other currently enacted tax rate, will be deducted from the final gross dividend for the year ended

Important dates pertaining to this dividend are:

- Declaration date: 1 March 2019
   Last date to register: 21 March 2019
- Therefore, the shares are ex-dividend from 19 March 2019
- Dividend payment date on or about 2 April 2019

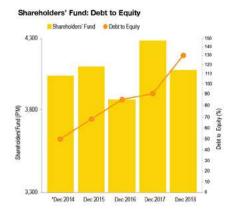
For and on behalf of the Board of Directors:

E Banda

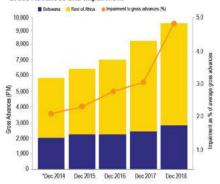
S Crouse Group Chief Executive

GABORONE, 1 March 2019

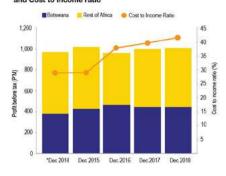
#### **RATIOS**



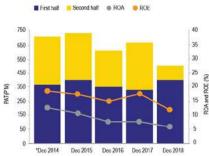
#### Gross Advances and Impairment



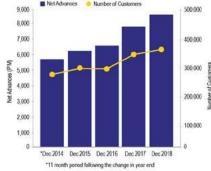
#### Geographic Diversification PBT and Cost to Income ratio



#### ROA vs ROE vs PAT



#### **Net Advanc**



| s an   | d Numbe   | r of Cust     | omers         |           |
|--------|-----------|---------------|---------------|-----------|
| t Adva | nocs 🥟 Nu | mber of Custo | mers          | 500,000   |
|        |           |               |               | 400,000   |
| -      | •         | •             |               | 300,000 E |
|        |           |               |               | 200,000   |
|        |           |               |               | 100,000   |
|        |           |               | ec 2017 Dec 2 | 0         |

|   | 2018<br>(Reviewed) | 2017<br>(Audited) |  |
|---|--------------------|-------------------|--|
| Return on average assets (%) Return on average equity (%) | 5.20%<br>12.23%    | 8.12%<br>16.70%   |  |
| Cost to income ratio (%)<br>Debt to equity ratio (%)      | 41.64%<br>130.79%  | 39.70%<br>93.31%  |  |

#### CONSOLIDATED STATEMENT OF FINANCIAL POSITION

| Note  | At 31 Dec<br>2018<br>(Reviewed)<br>P'000 | At 31 Dec<br>2017<br>(Audited)<br>P'000 | Change<br>% |
|---|--|---|-------------|
| ASSETS  |  |   |             |
| Cash and cash equivalents   | 1,188,402                                |   |             |
| Advances to customers 2   | 8,698,831                                | 492,367                                 | 12          |
| Other receivables 3   | 252,491                                  | 7,768,904                               | 12          |
| Available-for-sale financial asset                                | 53,591                                   | 201,605                                 |             |
| Income tax receivable   | 19,074                                   | 53,591                                  |             |
| Property, plant and equipment 4                                   | 80,532                                   | 17.967                                  |             |
| Intangible assets 5   | 45,488                                   |   |             |
| Goodwill 6  | 106,229                                  | 92,061                                  |             |
| Deferred tax assets   | 211,651                                  | 55,340                                  |             |
| Deterred tax assets   | 211,001                                  | 122,280                                 |             |
|   |  | 156,655                                 |             |
| Total assets  | 10,656,289                               | 8,960,770                               | 19          |
| LIABILITIES AND EQUITY  |  |   |             |
| Liabilities   |  |   |             |
| Customer deposits 7   | 497,718                                  | 228.432                                 | 118         |
| Cash collateral 8   | 27,028                                   | 27.319                                  | 11.010794   |
| Trade and other payables 9  | 492,225                                  | 261.751                                 |             |
| Income tax payable  | 232,132                                  | 182.879                                 |             |
| Deferred tax liabilities  | 3,205                                    | 5.290                                   |             |
| Borrowings 10   | 5,329,319                                | 3,984,607                               | 34          |
| Total liabilities   | 6,581,627                                | 4,690,278                               |             |
| Shareholders' equity  |  |   |             |
| Stated capital 11   | 862,621                                  | 849.845                                 |             |
| Foreign currency translation reserve                              | (696,276)                                | (680,417)                               |             |
| Legal reserve   | 73.519                                   | 39.607                                  |             |
| Share based payment reserve                                       | 18.089                                   | 38.840                                  |             |
| Retained earnings   | 3,500,317                                | 3,709,308                               |             |
| Total equity attributable to equity holders of the parent company | 3,758,270                                | 3,957,183                               |             |
| Non-controlling interests   | 316,392                                  | 313,309                                 |             |
| Total shareholders' equity  | 4,074,662                                | 4,270,492                               |             |
| Total liabilities and equity                                      | 10,656,289                               | 8,960,770                               | 19          |

#### CONSOLIDATED STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

| Note   | Year ended<br>31 Dec<br>2018<br>(Reviewed)<br>P'000 | Year ended<br>31 Dec<br>2017<br>(Audited)<br>P'000 | Change |
|--|---|--|--------|
| Note   | P'000   | P000   | 70     |
| Interest income 12   | 2,718,257   | 2,252,636  | 21     |
| Interest expense 13  | (654,079)   | (470,630)  | 39     |
| Net interest income  | 2,064,178   | 1,782,006  | 16     |
| Fee and commission income  | 30,735  | 38,596   | (20)   |
| Other operating income 14  | 267,421   | 234,169  | 14     |
| Operating income   | 2,362,334   | 2,054,771  | 15     |
| Employee costs 15  | (390,177)   | (367,057)  | 6      |
| Other operating expenses 16  | (590,158)   | (446,952)  | 32     |
| Net income before impairment and taxation  | 1,381,999   | 1,240,762  | 11     |
| Impairment of advances 17  | (361,491)   | (237,149)  | 52     |
| Profit before taxation   | 1,020,508   | 1,003,613  | 2      |
| Taxation   | (510,026)   | (322,367)  | •      |
| Profit for the year  | 510,482   | 681,246  | (25)   |
| Attributable to : Equity holders of the parent company Non-controlling interest  | 438,639<br>71,843                                   | 637,663<br>43,583                                  |        |
| Profit for the year  | 510,482   | 681,246  | (25)   |
| Other comprehensive income, net of tax<br>Items that may be subsequently reclassified to profit or loss:<br>Foreign currency translation differences arising from foreign operations | (48,688)  | (39,163)   |        |
| Total comprehensive income for the year  | 461,794   | 642,083  |        |
| Attributable to :  |   |  |        |
| Equity holders of the parent company   | 422,780   | 591,539  |        |
| Non-controlling interests  | 39,014  | 50,544   |        |
| Total comprehensive income for the year  | 461,794   | 642,083  |        |
| Weighted average number of shares in issue during the period (millions)  | 2,124   | 2,137  |        |
| Dilution effect - number of shares (millions)  | 42  | 46   |        |
| Number of shares in issue at the end of the period (millions)  | 2,144   | 2,144  |        |
| Basic earnings per share (thebe)   | 20.7  | 29.8   | (31)   |
| Fully diluted earnings per share (thebe)   | 20.3  | 29.2   | (0.)   |

NOTE: The diluted EPS has been calculated based on the total number of shares that may vest in terms of the Group's long term staff incentive scheme.

#### CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

|   | Stated capital P'000 | Retained earnings<br>P'000 | Shared based<br>payments reserve<br>P'000 | Foreign exchange<br>translation reserve<br>P'000 | Legal reserve<br>P'000 | Non-controlling<br>interest<br>P'000 | Total<br>P'000 |
|---|----------------------|----------------------------|---|--|------------------------|--------------------------------------|----------------|
| Balance at 31 December 2016   | 875,639              | 3,383,983                  | 35,835                                    | (634,293)  | 32,189                 | 192,799                              | 3,886,152      |
| Total comprehensive income for the year                               |                      |                            |   |  |                        |                                      |                |
| Profit for the year   | 80                   | 637,663                    | *   |  |                        | 43,583                               | 681,246        |
| Other comprehensive income, net of income tax                         |                      |                            |   |  |                        |                                      |                |
| Foreign currency translation reserve                                  | 88                   | 2                          | 2   | (46, 124)  |                        | 6,961                                | (39,163)       |
| Transactions with owners, recorded directly in equity                 |                      |                            |   |  |                        |                                      |                |
| Sale of non-controlling interest in Letshego Holdings Namibia Limited | *                    | 16,687                     |   |  |                        | 70,791                               | 87,478         |
| Allocation to legal reserve   | -                    | (7,418)                    |   | -  | 7,418                  |                                      |                |
| Allocation to share based payment reserve                             |                      | -                          | 25,279                                    | -  |                        | -                                    | 25,279         |
| New shares issued from long term incentive scheme                     | 22,274               |                            | (22,274)                                  |  |                        | -                                    |                |
| Share buy back - held as treasury shares                              | (48,068)             | -                          | -   | -  |                        |                                      | (48,068)       |
| Dividends paid by subsidiary to minority interests                    | 1000 E               | 5                          |   | -  | 0.55                   | (825)                                | (825)          |
| Dividends paid to equity holders                                      |                      | (321,607)                  |   | <u>ş</u>   |                        |                                      | (321,607)      |
| Balance at 31 December 2017 - Audited                                 | 849,845              | 3,709,308                  | 38,840                                    | (680,417)  | 39,607                 | 313,309                              | 4,270,492      |
| Impact of adopting IFRS 9   | 5                    | (178,951)                  | -   | 5  |                        | (12,923)                             | (191,874)      |
| Recognition of deferred tax on IFRS 9 adjustment                      |                      | 38,133                     |   |  |                        | 1,880                                | 40,013         |
| Adjusted balance 1 Jenuary 2018                                       | 849,845              | 3,568,490                  | 38,840                                    | (680,417)  | 39,607                 | 302,266                              | 4,118,631      |
| Total comprehensive income for the year                               |                      |                            |   |  |                        |                                      |                |
| Profit for the year   | 21                   | 438,639                    | 2   | S .  | 100                    | 71,843                               | 510,482        |
| Other comprehensive income, net of income tax                         |                      |                            |   |  |                        |                                      |                |
| Foreign currency translation reserve                                  | 20                   | 2                          | 2   | (15,859)   |                        | (32,829)                             | (48,688)       |
| Transactions with owners, recorded directly in equity                 |                      |                            |   |  |                        |                                      |                |
| Acquisition of Non-controlling interest - Tanzania Bank               | 20                   | (9,611)                    | 2   | 2  |                        | (5.936)                              | (15,547)       |
| Allocation to legal reserve   | *:                   | (33,912)                   |   | *:   | 33,912                 | 1000000                              | 11101000000    |
| Allocation to share based payment reserve                             |                      | -                          | (7,975)                                   | 5  |                        |                                      | (7,975)        |
| New shares issued from long term incentive scheme                     | 12,776               |                            | (12,776)                                  | *:   | (*)                    | *                                    | 0.00000        |
| Dividends paid by subsidiary to minority interests                    | 21                   | Annual Control             | 2   |  |                        | (18,952)                             | (18,952)       |
| Dividends paid to equity holders                                      |                      | (463,289)                  |   |  | 5.5                    |                                      | (463,289)      |
| Balance at 31 December 2018 - Reviewed                                | 862,621              | 3,500,317                  | 18,089                                    | (696,276)  | 73,519                 | 316,392                              | 4,074,662      |

#### CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS

| Note  | Year ended<br>31 Dec<br>2018<br>(Reviewed)<br>P'000 | Year ended<br>31 Dec<br>2017<br>(Audited)<br>P'000 |
|---|---|--|
| Operating activities Profit before taxation Add : Amortisation, depreciation and others : Impairment and write off Movement in working capital and other changes              | 1,020,608<br>61,605<br>508,211<br>(1,171,911)       | 1,003,613<br>32,800<br>376,909<br>(1,192,553)      |
| Cash generated from operations Taxation paid  | 408,313<br>(478,948)                                | 220,769<br>(290,590)                               |
| Net cash utilised in operating activities   | (70,635)  | (69,821)   |
| Investing activities Payment for aquisition of subsidiary Net cash acquired from acquisition Other investing activities   | (29,891)  | (90,719)<br>25,864<br>(40,385)                     |
| Net cash flows used in investing activities   | (29,891)  | (105,240)  |
| Financing activities Dividends paid to equity holders and non-controlling interest Share buy back (Acquisition) / sale of interest in a subsidiary Net receipts on borrowings | (482,241)<br>(15,547)<br>1,299,384                  | (322,432)<br>(48,068)<br>87,478<br>432,036         |
| Net cash generated from financing activities  | 801,596   | 149,014  |
| Net movement in cash and cash equivalents Cash and cash equivalents at the beginning of the year Effect of exchange rate changes on cash and cash equivalents                 | 701,070<br>492,367<br>(5,035)                       | (26,047)<br>529,476<br>(11,062)                    |
| Cash and cash equivalents at the end of the year  | 1,188,402   | 492,367  |

#### SEGMENTAL REPORTING

#### For the year ended 31 December 2018

The Group's reportable segments are as follows: Botswana, Namibia, Mozambique, Other Southern Africa, Tanzania, other East Africa, West Africa and Holding company.

- Other Southern Africa includes: Lesotho and Swaziand

- Other East Africa includes: Kenya, Rwanda and Uganda

- West Africa includes: Nigeria and Ghana

| Reportable segments<br>December 2018                 | Botswana<br>P'000      | Namibia<br>P'000      | Mozambique<br>P'000   | Other Southern Africa<br>P'000 | Tanzania<br>P'000    | Other East Africa<br>P'000 | West Africa<br>P'000   | Holding company<br>P'000 | Total<br>P'000         |
|--|------------------------|-----------------------|-----------------------|--------------------------------|----------------------|----------------------------|------------------------|--------------------------|------------------------|
| Operating income                                     | 655,835                | 577,985               | 226,515               | 154,663                        | 203,902              | 285,255                    | 297,695                | (39,516)                 | 2,362,334              |
| Profit before taxation                               | 457,854                | 447,740               | 109,225               | 89,583                         | 95,358               | 14,404                     | 57,468                 | (251,124)                | 1,020,508              |
| Taxation - consolidated                              |                        |                       |                       |                                |                      |                            |                        |                          | (510,026)              |
| Profit - consolidated                                |                        |                       |                       |                                |                      |                            |                        |                          | 510,482                |
| Gross Advances to customers<br>Impairment provisions | 2,702,359<br>(239,776) | 1,920,415<br>(18,489) | 1,291,433<br>(26,726) | 792,784<br>(26,533)            | 552,020<br>(154,588) | 1,136,362<br>(186,666)     | 1,146,593<br>(190,357) | 3                        | 9,541,966<br>(843,135) |
| Net Advances   | 2,462,583              | 1,901,926             | 1,264,707             | 766,251                        | 397,432              | 949,696                    | 956,236                | <b>₩</b>                 | 8,698,831              |
| Borrowings   | 1,010,044              | 362,793               | 370,122               | 532,462                        | 43,597               | 765,279                    | 563,109                | 1,681,913                | 5,329,319              |
| Reportable segments<br>December 2017                 | Botswana<br>P'000      | Namibia<br>P'000      | Mozambique<br>P'000   | Other Southern Africa<br>P'000 | Tanzania<br>P'000    | Other East Africa<br>P'000 | West Africa<br>P'000   | Holding company<br>P'000 | Total<br>P'000         |
| Operating income                                     | 598,626                | 526,329               | 166,536               | 141,547                        | 214,443              | 257,255                    | 154,648                | (4,613)                  | 2,054,771              |
| Profit before taxation                               | 461,435                | 435,894               | 74,963                | 99,584                         | 48,382               | 12,259                     | 38,494                 | (167,398)                | 1,003,613              |
| Taxation - consolidated                              |                        |                       |                       |                                |                      |                            |                        |                          | (322,367)              |
| Profit - consolidated                                |                        |                       |                       |                                |                      |                            |                        |                          | 681,246                |
| Gross Advances to customers<br>Impairment provisions | 2,466,433<br>(147,875) | 1,940,065<br>(10,400) | 1,026,944<br>(13,571) | 782,485<br>(8,914)             | 573,252<br>(99,807)  | 947,884<br>(87,560)        | 434,241<br>(34,273)    | 1                        | 8,171,304<br>(402,400) |
| Net Advances   | 2,318,558              | 1,929,665             | 1,013,373             | 773,571                        | 473,445              | 860,324                    | 399,968                |                          | 7,768,904              |
| Borrowings   | 546,878                | 791,365               | 338,074               | 512,109                        | 33,781               | 509,158                    | 218,779                | 1,034,463                | 3,984,607              |

|  |   |                     |                            |                              | At 31 Dec<br>2018<br>(Reviewed)<br>P'000 |  | At 31 Dec<br>2017<br>(Audited)<br>P'000   |   | Year ended<br>31 Dec<br>2018<br>(Reviewed)<br>P'000         | Year ended<br>31 Dec<br>2017<br>(Audited)<br>P'000 |
|--|---|---------------------|----------------------------|------------------------------|--|--|---|---|---|--|
| Cash and cash equivalents     Cash at bank and in hand     Short term deposits   |   |                     |                            |                              | 910,957<br>277,445                       |  | 466,963<br>25,404   | 12. Interest income<br>Advances to customers  | 2,690,423   | 2,235,902  |
| o.io. cam appear   |   |                     |                            |                              | 1,188,402                                |  | 492,367   | Deposits with banks   | 27,834<br>2,718,257   | 16,734<br>2,252,636                                |
| Advances to customers fross advances to customers ess : Impairment provisions - specific : Impairment provisions - portfolio |   |                     |                            | 9,541,966<br>(554,072)       |  | 8,171,304<br>(265,414)   | 13. Interest expense Overdraft facilities and term loans Market to market adjustment on hedge contracts Foreign exchange gain | 650,332<br>11,586<br>(7,839)  | 474,798<br>(4,168)  |  |
|  |   |                     |                            | (289,063)<br>8,698,831       |  | (136,986)<br>7,768,904   | , and a remaining dem   | 654,079   | 470,630   |  |
|  | eposits and prepayments<br>eceivable from insurance arrangements<br>fithholding tax and value added tax |                     |                            |                              | 38,909<br>147,331<br>881<br>65,370       |  | 33,073<br>141,722<br>188<br>26,622  | 14. Other operating income Early settlement fees Income from insurance arrangements Sundry income   | 41,241<br>213,483<br>12,597                                 | 34,390<br>182,379<br>17,400                        |
| CALLES ISCANYALINES  |   |                     |                            |                              | 252,491                                  |  | 201,605   | 15. Employee costs  | 267,421   | 234,169  |
| 4. Property plant and equipme  | ent   |                     |                            |                              |  |  |   | Salaries and wages<br>Staff incentive   | 316,048<br>54,466   | 268,326<br>51,174                                  |
|  | Carrying<br>amount at<br>1 January<br>2018  | Additions           | Transfers                  | Disposal<br>and write<br>off | Depreciation<br>charge                   | Forex<br>translation   | Carrying<br>amount<br>at 31 Dec<br>2018   | Staff pension fund contribution Directors' remuneration – for management services (executive) Long term incentive plan                              | 17,913<br>9,725<br>(7,975)                                  | 13,961<br>8,317<br>25,279                          |
| Motor vehicles<br>Computer equipment   | 3,477<br>19,280   | 3,325<br>11,408     | 9,241                      | (275)<br>(5,638)             | (1,812)<br>(10,199)                      | 116<br>109   | 4,831<br>24,201   | -   | 390,177   | 367,057  |
| Office furniture and equipment<br>Land and building<br>Work in progress  | 33,660<br>18,376<br>17,288  | 7,056<br>-<br>4,454 | 1,296                      | (1,891)                      | (12,433)                                 | (174)<br>142<br>(343)  | 27,514<br>18,518<br>5,468   | 16. Other operating expenses  | 7-01/6-531  | (155c)) 443  |
| month in broth pag   | 92,081  | 28,243              | 113                        | (13,291)                     | (24,444)                                 | (150)  | 80,532  | Accounting and secretarial fees Advertising Audit fees  | 1,084<br>17,421<br>4,675                                    | 2,197<br>18,755<br>4,148                           |
|  |   |                     |                            |                              |  |  |   | Bank charges<br>Computer expenses   | 7,305<br>18,599   | 7,599<br>19,948                                    |
| 5. Intangible assets   | Carrying  | Additions           | Transfers                  | Disposal                     | Amortisa-                                | Forex  | Carrying  | Consultancy fees<br>Corporate social responsibility   | 46,116<br>4,138   | 40,747<br>5,895                                    |
|  | amount at<br>1 January  |                     |                            | C-100 #10 -0011              | tion charge                              | translation  | amount<br>at 31 Dec   | Data centre decommissioning Depreciation and amortisation Directors' fees – non executive   | 5,000<br>36,291<br>7,105                                    | 32,800<br>6,887                                    |
| Computer software  | <b>2018</b><br>48,619   | 3,648               | (113)                      | (1,923)                      | (10,632)                                 | 50   | <b>2018</b><br>39,649   | Collection commission Direct costs  | 82,517<br>27,561  | 58,909<br>10,795                                   |
| Brand value Core deposit   | 2,830<br>3,891  | 0,040               | (110)                      | (1,020)                      | (458)<br>(757)                           | (9)<br>342   | 2,363<br>3,476  | Government levies<br>Insurance  | 22,876<br>10,136  | 14,693<br>11,919                                   |
|  | 55,340  | 3,648               | (113)                      | (1,923)                      | (11,847)                                 | 383  | 45,488  | Impairment of goodwill Office expenses Operating lease rentals - property   | 22,000<br>24,301<br>48,115                                  | 19,649<br>48,864                                   |
| -  |   |                     |                            |                              | At 31 Dec 2018                           |  | At 31 Dec 2017  | Other operating expenses Payroll administration costs Professional fees Telephone and postage   | 96,377<br>2,066<br>42,643<br>26,471                         | 59,736<br>2,161<br>23,980<br>22,253                |
|  |   |                     |                            |                              | (Reviewed)<br>P'000                      |  | (Audited)<br>P'000  | Travel  | 37,361  | 35,018   |
| 6. Goodwill Goodwill arose on the acquisition  |   |                     |                            |                              |  |  |   | 17. Impairment on advances  | 590,158   | 446,953  |
| Letshego Holdings Namibia Limi<br>Letshego Tanzania Limited<br>Letshego Kenya Limited  | ted   |                     |                            |                              | 33,367 30,24<br>15,130 14,25             |  | 1,781   | Amounts written off<br>Recoveries during the year   | 298,297<br>(146,720)  | 274,669<br>(139,760)                               |
| Letshego Renya Limiled<br>Letshego Bank (T) Limited<br>Letshego Microfinance Bank Nig  | eria Limited  |                     |                            |                              |  |  | 14,250<br>42,684  | Impairment adjustment   | 209,914<br>361,491  | 102,240  |
| AFB Ghana Plc  |   |                     |                            | 9,125 8,984                  |  |  | 8,984   |   | 001,101   | 201,110  |
|  |   |                     |                            | an in familia a              | 106,229                                  |  | 122,280   | NON EXECUTIVE DIRECTORS  E.N. Banda (Chairman) (RSA), R.N. Alam (USA), H. Karuhanga (UBotswana), S.D. Price (UK), Dr. G. Somolekae (Botswana), G.L. |   |  |
| Goodwill was translated using rep<br>amount of goodwill in respect of<br>impairment of P22 million was m                     | of all cash gene  | erating units no    | oted above to              | determine indic              | cations of impair                        | ment. In the cu  |   | (RSA).  EXECUTIVE DIRECTORS  P.J.S Crouse (Group Chief Executive)   | 741 1 1 1 2 3 5 7 3 7 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 | 13.05.3117,1                                       |
| 7. Customer deposits Deposits from oustomers   |   |                     |                            |                              | 497,718                                  |  | 228,432   | C.W Patterson (Group Chief Financial Officer)  ALTERNATE DIRECTORS  |   |  |
| 8. Cash collateral   |   |                     |                            |                              |  |  |   | T.I Mutisa (Zimbabwe), (Alternate to R.N Alam (USA)   |   |  |
| Cash collateral on loans and adv   |   | customers as        | security for loan          | ns takan Tha                 | 27,028                                   | 27,319   |   | COMPANY SECRETARY Lawrence Khupe  |   |  |
| repayment of loans by customen   |   |                     |                            |                              | amounts are res.                         | повое прот в   | to succession   | CERTIFIED AUDITORS PricewaterhouseCoopers, Plot 50371, Fairground Office Park, G  | aborone, Botswana   |  |
| Trade and other payables  Insurance premium payable  |   |                     |                            |                              | 86 647                                   |  | 60,473  | TRANSFER SECRETARIES PricewaterhouseCoopers (Pty) Limited, Plot 50371, Fairground (   | Office Park, Gaborone, E                                    | Botswana   |
| insurance premium payable<br>Payroll related accruels<br>Other provisions  |   |                     | 65,547<br>91,437<br>60,866 |                              | 72,967<br>32,015                         | REGISTERED OFFICE Plot 50371, Fairground Office Park, Gaborone, Botswana |   |   |   |  |
| Trade and other payables<br>Value added tax / withholding tax  | x payable   |                     |                            |                              | 260,005<br>14,370                        |  | 84,635<br>11,661  | www.letshego.com  |   |  |
|  |   |                     |                            |                              | 492,225                                  |  | 261,751   |   |   |  |
| 10. Borrowings   |   |                     |                            |                              | //2002/00/00                             |  | 2222  |   |   |  |
| Commercial banks<br>Note programmes  |   |                     |                            |                              | 2,504,294<br>1,787,303                   |  | 1,684,654   |   |   |  |
| DFI's<br>Pension Funds   |   |                     |                            |                              | 887,655<br>150,067                       |  | 253,703<br>135,822  |   |   |  |
| Total borrowings   |   |                     |                            |                              | 5,329,319                                |  | 3,984,607   |   |   |  |
| 11. Stated capital<br>Issued: 2,144,045,175 ordinary s<br>which 19,054,190 shares (2017:                                     |   |                     |                            | of                           | 862,621                                  |  | 849,845   |   |   |  |
|  |   |                     |                            |                              | 002,021                                  |  | 048,840   |   |   |  |



### **FOOTPRINT**

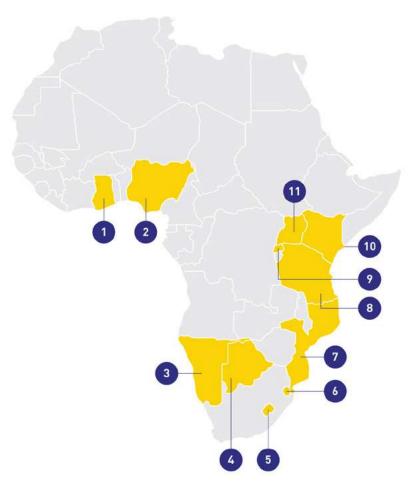


45 BRANCHES































Postal: P O Box 381, Gaborone Botswana

Physical: Letshego Place, Khama Crescent, Gaborone Botswana







